

FACULTY OF MANAGEMENT SCIENCES

DEPARTMENT OF HOSPITALITY AND TOURISM

QUALIFICATION: BACHELOR OF TOURISM MANAGEMENT	
QUALIFICATION CODE: 07BOTM	LEVEL: 7
COURSE CODE: TDM620S	COURSE NAME: TOURISM DESTINATION MANAGEMENT
SESSION: JAN 2019	PAPER: THEORY
DURATION: 2 HOURS	MARKS: 100

SECOND OPPORTUNITY EXAMINATION QUESTION PAPER		
EXAMINER(S) Ms. Petrina Haufiku		
MODERATOR:	Ms. Isobel Green	

INSTRUCTIONS		
1.	Answer ALL the questions.	
2.	Write clearly and neatly.	
3.	Number the answers clearly.	

PERMISSIBLE MATERIALS

- 1. Examination paper.
- 2. Examination script.

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page)

Question 1

1.1) Define the term tourist destination?

(4 Marks)

1.2) Discuss the 7 stages that a destination like Namibia can go through as a product?

 $(7 \times 2 = 14 \text{ Marks})$

Question 2

2.1) Describe the marketing role that Namibian tourism board (NTB) plays to market Namibia.Provide examples? (15 Marks)

2.2) Explain how can NTB help extend the product life cycle of a destination like Namibia.Provide examples? (5 x 3= 15 Marks)

Question 3

3.1) Outline the channel of distribution that can be used by operators in the industry to sell Namibia as a product? (8 \times 2 = 16 Marks)

3.2) Discuss the stages involved in designing a promotional strategy for a destination?

(4x 4 = 16 Marks)

Question 4

Discuss some of the macro and micro factors that can be considered when designing a national tourism policy? (10 \times 2 = 20Marks)

TOTAL: 100 MARKS

!!!!!!!!!!GOOD LUCK!!!!!!!!!